

Repair Cost Caps Update

We strive to maintain the lowest repair costs in the industry and to provide you with the best overall value for your money. No matter how much it costs to repair your product, your maximum charge won't exceed the listed cap price. And if we can repair the product for less, you'll be charged a lower repair cost.

On March 1, 2008, these new maximum caps on repairs will be in effect.

Electrotherapy

Intelect® XT, Intelect® Legend, Vectra® Genysis and CPS™ 2-Channel Stimulators, Ultrasound and Combo modeles.....	\$500.00.
Intelect® XT, Intelect® Legend, Vectra® Genysis and CPS™ 4-Channel Stimulators and Combo units.....	\$600.00.
Vectra® Pro and Vectra Light Models.....	\$800.00.
Genisys® Laser unit.....	\$150.00.
All units (calibration only).....	\$40.00.
All Ultrasound Applicators.....	\$100.00.
 Vectra® Genisys Laser Applicators.....	 \$300.00.
 Intelect® Tens units (all portable models; 77712, 77600, 77710, 77717, 77719 etc.).....	 \$30.00.
Intelect® HVP/D-HVP.....	\$200.00.
Intelect® Low Volt Ch. 1 and 2.....	\$100.00.

Traction

Traction (new style) Models 4739, 4749, 4759, 4778, 4798.....	\$400.00.
Calibration only.....	\$50.00.
Traction (old style) Models MP-1, T-700, T-100, TX stands.....	\$900.00.
Calibration only.....	\$100.00.

CPM

CPM 2090 (Optiflex 3).....	\$375.00.
Pendant only.....	\$120.00.
CPM 2030 (Optiflex 2).....	\$500.00.
Pendant only.....	\$210.00.
CPM 2024 (Artromot S3), 2035 (Optiflex S <3000), 2029 (Optiflex S >3000).....	\$1,000.00.
CPM 2028 (Artromot SP2), 2027 (Optiflex SP3).....	\$900.00.
CPM 2043 (Artromot K3), 2044 (Artromot K4).....	\$700.00.
CPM 2045 (Artromot E2), 2038 (Artromot E2 Compact).....	\$700.00.
CPM 2026 (Optiflex K1).....	\$400.00.
Artromot Pendant Controllers.....	\$300.00.

Fluidotherapy

Fluidotherapy (1480) models.....	\$850.00.
Fluidotherapy (Flu) models.....	\$700.00.

PresSsion® Pumps.....	\$150.00.
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Hydrocollator®

Hydrocollator® Heating Units.....	\$200.00.
Hydrocollator (E-1).....	\$75.00.
ColPac® Chilling Unit.....	\$500.00.

Note: Factory service is unavailable for products purchased before 2001. However, service parts for these products can be purchased for eternal repair if inventory is available.

All factory service is warranted for six months from time of repair. Please properly package items when sending them to us. If the unit arrives at the factory with damage resulting from insufficient packaging, you'll be responsible for repair costs.

Contact our service team at
1.800.494.3395

1.800.592.7329 USA
1.800.242.8328 Fax
1.800.361.6661 Canada
chattgroup.com

